



Get to know XFINITY® Self-Service.

XFINITY has made it easy for customers to manage their service on their own.

Spend less time managing your accounts and more time enjoying your entertainment. Paying bills and troubleshooting have been simplified! XFINITY Self-Service is designed to make account management a piece of cake. These services are all available in Spanish, too.

XFINITY My Account – Pay bills, manage appointments and check your connection status at home or on the go – on any device. Visit My Account at xfinity.com/MyAccount or download the XFINITY My Account app.

Easy bill pay – With EcoBill®, you can set up automatic payments and choose to receive email statements, email/text alerts and payment reminders and confirmations.

Help and Support pages – Learn how to set up your in-home WiFi network, program your remote, set up your voicemail and more by visiting xfinity.com/X1Support.

XFINITY username and password – Access your account, use XFINITY WiFi hotspots and download XFINITY apps. Create yours at xfinity.com/GetStarted. Retrieve forgotten usernames and passwords at xfinity.com/Username.