



Sales Guide

Your handbook for XFINITY® products and services. Let's get started!



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Enjoy a better entertainment experience.

XFINITY will take you there.

This Sales Guide is your go-to for all things XFINITY. Whether your customers are looking for answers about exciting new technologies or packages and tiers of service – you can turn here for help.

We’ve got what they love.

XFINITY combines technology and entertainment to make some pretty cool products. XFINITY X1 is changing the way we experience TV. People can’t stop talking about (or to) the new voice remote. And XFINITY Home gives you that warm, fuzzy feeling of knowing your loved ones are connected and protected by a total home security and automation solution. It’s all possible with XFINITY.

We have more ways to enjoy it.

XFINITY keeps you connected, no matter where you are. Family, friends, shows or movies – they’re all just a click away. Innovation is in our DNA, and we’re constantly trying to improve on the service people often take for granted. So, when Speedtest.net named us the Fastest Internet in America we got pretty excited. We’re also proud to offer the choice of a fully Spanish viewing experience. And our mobile apps make it easy to stay connected to the things we love both at home and on the go.

We’re in business to be exciting.

Our goal is to create an awesome experience that people love. That’s why we invite the best in entertainment to join the party, from Taylor Swift and The Minions, to the Olympics and the Oscars, XFINITY delivers unique access to the most exciting entertainment. We also know that a great deal goes a long way, which is why we offer seasonal sales and promotions that make it easier to get the best for less.

Welcome to the Future of Awesome®.

We're not heading into the future, we're making it.

“What’s new” isn’t just a friendly greeting, it’s what we do.

At XFINITY®, we're always innovating to provide customers with more cool features that enhance the way they enjoy their favorite entertainment. Take a look at the newest features we're excited to share with XFINITY customers.



Kids Zone. Where kids rule (the remote).

Customize Kids Zone with age filters, themes, networks and more to let children easily and safely navigate age-appropriate shows without supervision.



Bilingual? So is your TV.

From the channel guide to the system settings, now you can navigate the main menu in English or Spanish using the first-ever bilingual entertainment experience.



Say it and see it.

Finding, watching and recording shows and movies just got easier. With the voice remote for X1, you can tell your remote what you're looking for. Just press the microphone button and speak.



Call more countries than ever at no additional cost with XFINITY Voice Unlimited.

Say hello in more languages and save money. XFINITY Voice Unlimited service now includes international calling to over half the world.



America's fastest Internet? Speedtest.net gave us the checkered flag.

Our first-place ranking in the speed test means that you can stream HD movies and TV shows, download photos and music and game online anywhere in the house, on any device – all on America's fastest Internet.



Based on the top 10% download speeds of Internet service providers reported at Speedtest.net/awards/us. Actual speeds vary. Speedtest is a trademark of Ookla, LLC. Used under license. Not available in Kansas City, MO; Provo, UT; Chattanooga, TN; or Vermont.

All your entertainment.
Anywhere in your home.
Anytime you want.

Get to know XFINITY® X1.

XFINITY is constantly working to deliver the best entertainment. With thousands of hit shows and movies with XFINITY On Demand™, tons of kids programming, 24/7 sports coverage and a one-of-a-kind interactive TV experience, no other entertainment service comes close.



Amazing entertainment meets
an awesome interface.
That's X1.

X1 is changing the way
viewers experience TV.
Here are some of our
favorite features:

XFINITY On Demand™ on X1 ▶

The ultimate entertainment library. Enjoy the best selection of current TV shows and hit movies – instantly. Plus, with XFINITY On Demand on X1, you can easily browse through neatly organized categories like Kids, Friday Night Shows, Free Only, Networks and more. Finding a go-to show or new favorite is easy!



Top 100

It's easy to watch the hottest shows. That's because the latest episodes of the top 100 shows are preloaded and ready to watch. Discover new favorites to add to your lineup with personalized recommendations based on what you like to watch.



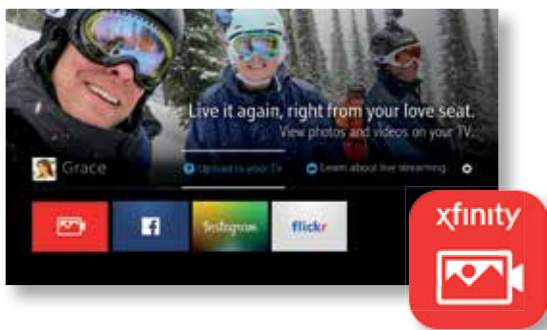
Last 9

Finding recently watched shows just got easier. See the last-watched 9 shows and channels with the touch of a button. It's simple to pick up on a show you watched earlier.



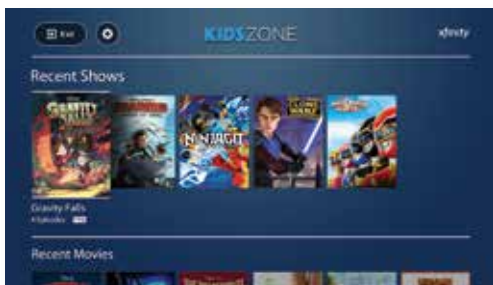
Smart search

Find shows faster, watch 'em sooner. Use your remote to type in the first few letters of a title, genre or actor to get results across live TV, XFINITY On Demand and X1 DVR™.



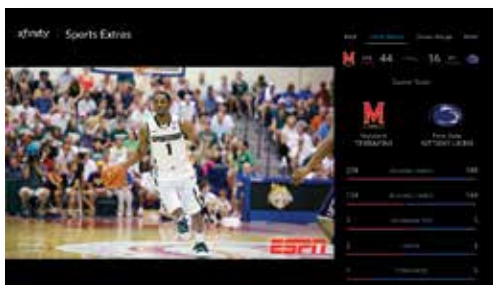
Share app

See life's moments on a bigger screen. With the Share app, you can live-stream photos or videos to family and friends.



Kids Zone

Explore our all-new customized guide designed specifically for kids. Kids Zone is the worry-free way to let kids take control of the remote. Kids can safely browse age-appropriate content while tuning into their favorite shows, movies and even characters.



Apps on your TV

X1 offers apps right on your TV. Check weather and traffic, listen to music on Pandora® and more. You can even use the sports app to track multiple games at once and check the latest scores and standings, all while watching another game.

Did you know?

If you say it, the X1 voice remote will find it.

With the voice remote, you can use hundreds of voice commands to change channels, search for shows and find recommendations without lifting a finger. Available in English or Spanish.

Just say it and see it:

“Watch CNBC.”

“Find a funny movie.”

“Record *The Blacklist*.”



Cloud-based DVR ▶

Save more shows and take 'em to go. Watch and record up to 6 shows at the same time. Store hundreds of programs and start a show in one room and pick it up in another. Best of all, with X1 you can watch your DVR recordings from anywhere with the XFINITY TV app.



◀ XFINITY TV app

Stream your entire channel lineup at home and more than 90 networks live from anywhere. Plus, take XFINITY On Demand favorites and DVR shows to go. With the XFINITY TV app, you can also download episodes or movies to your mobile device to watch offline anytime.

Live-streaming of pay-per-view and music choice channels not available on mobile devices.

Comedy. Drama. Romance.

We've got something for everyone.

XFINITY® TV offers more ways to get more entertainment, so you can enjoy shows and movies instantly on any screen. Catch up on the latest episodes of your favorite shows with XFINITY On Demand and watch live TV anytime, anywhere.



Jurassic World available with XFINITY On Demand. *Property Brothers* available at xfinity.com/tv. *Chicago Fire* available on the XFINITY TV app.

XFINITY On Demand™

Imagine browsing the ultimate entertainment library – all neatly organized by category. With XFINITY On Demand, you can choose from thousands of hit shows and movies to watch whenever, wherever – including your subscribed premium channels. Check out titles on your TV, online or with the XFINITY TV app.

Premium channels



Pick and choose the premium channels you want – or subscribe to them all. You'll love watching the biggest movies and hottest original series on TV.

XFINITY TV app

Take your entertainment with you, anywhere you go. Watch thousands of XFINITY On Demand TV shows and movies on your tablet or smartphone, plus stream over 75 of your favorite networks live. Even download TV shows and movies to your device and watch them when you're offline.

Streampix®

You want unlimited access to entertainment. And with Streampix, you can have it. Watch thousands of great movies and TV shows as much as you want, as many times as you want all for one low monthly price.

HD

Enjoy unsurpassed HD picture quality. Thousands of HD shows and movies are available to view anytime, anywhere, on any screen live or with XFINITY On Demand.

XFINITY TV Latino

When it comes to Spanish-language programming, there are plenty of choices with XFINITY. Discover shows, movies, sports and music on over 60 channels, plus tons of Spanish-language entertainment on XFINITY On Demand and xfinity.com/LatinoTV.

NBCU celebrity endorsement not implied. All networks are divisions of NBCUniversal. © NBCUniversal Media, LLC. All Rights Reserved. *Jurassic World* (PG-13) © 2016 Universal Studios. All Rights Reserved.

Did you know?

Only XFINITY® offers the first bilingual experience of its kind.

Now everything you enjoy from X1, like smart search, personalized recommendations, movie summaries and actor bios, is available in English or Spanish. It's your choice.

Learn more at xfinity.com/Tuidioma.



Sports

24/7 sports coverage on all major networks.

With XFINITY®, sports fans can get access to all their favorite sports – on every screen – with unsurpassed HD picture quality. Add the fastest, most reliable in-home WiFi and a TV sports app for a game-changing experience that’s truly . . . game changing.

Did you know?

X1 gives you the ultimate scoreboard.



Use the Sports app on X1 to track scores of multiple games all while watching another game live. Plus, you can easily switch between close games, so you'll never miss a big moment.



An impressive channel lineup anytime, anywhere.

Enjoy 24/7 sports coverage and out-of-market packages that follow MLB, NBA or NHL teams. Plus, stream the hottest sports channels including ESPN, NBC Sports Network and more – anywhere on the go with the XFINITY TV app or at xfinity.com/Sports.



Top 10 List

Reasons sports fans switch to XFINITY®

- | | |
|---|---|
| 1. The most live sports | 7. Live college football, including networks like FOX College Sports, Pac-12 Networks and the Big Ten Network at home and on the go |
| 2. 24/7 sports coverage on all major networks | 8. Live coverage of all the top pay-per-view sporting events |
| 3. Live sports on any device anywhere with the XFINITY TV app | 9. Multiple games accessible at once with the X1 Sports app |
| 4. Recaps of every NFL game with XFINITY On Demand™ | 10. Live scores and stats to track with the X1 Sports app |
| 5. Favorite MLB, NBA and NHL teams wherever they live | |
| 6. Full access to the Univision Deportes Network | |

Restrictions apply. Not available in all areas. Programming and features subject to change. Most live sports available with Digital Preferred TV and WatchESPN. Call for restrictions and complete details, or visit xfinity.com. ©2016 Comcast. All rights reserved. ESPN is a registered trademark of ESPN, Inc.



XFINITY® TV Packages

Movie buff? Sports nut? We’ve got a package for everyone.

Sports Entertainment Package

Add the Sports Entertainment Package for even more sports!



Additional Sports Packages

- MLB EXTRA INNINGS™** – Up to 80 out-of-market games each week during the regular season
- NBA LEAGUE PASS** – Up to 40 out-of-market games each week
- ESPN Full Court** – Up to 30 out-of-market games each week

- NHL® Center Ice®** – Up to 40 out-of-market games each week
- MLS Direct Kick** – Up to 230 MLS matches throughout the season – featuring all 19 MLS teams – including 3-4 each weekend

Professional sporting events are subject to blackouts according to league broadcast rules. Not all programming and services are available in all areas. Programming subject to change. Out-of-market sports packages conclude at the end of each sports season, and subscriber must call to renew package for next season. Contact Comcast for program availability and service details and restrictions. Programming and features subject to change. Most live sports available with Digital Preferred TV and WatchESPN. ©2016 Comcast. All rights reserved. All other trademarks are the property of their respective owners. Blackout and other restrictions apply. NHL and the NHL Shield are registered trademarks and NHL Network name and logo are trademarks of the National Hockey League. NHL and NHL team marks are the property of the NHL and its teams. ©2016 NHL. All Rights Reserved. NHL, the NHL Shield, Stanley Cup and the Center Ice name and logo are registered trademarks and The Game Lives Where You Do and NHL Center Ice Extra are trademarks of the National Hockey League. © 2016 NHL. All Rights Reserved. NBA, the NBA logo and team identifications are the exclusive intellectual property of NBA Properties, Inc., and the respective member teams. ©2016 NBA Properties, Inc. All Rights Reserved. Team names/logos/indicia are trademarks of the teams indicated. All other NFL-related trademarks are trademarks of the National Football League.

	DIGITAL PREMIER 260+ Channels	DIGITAL PREFERRED 220+ Channels	DIGITAL STARTER 140+ Channels
FEATURES	✓ 180+ digital channels ✓ More On Demand movies and shows on TV and now online ✓ Sports Entertainment Package, including NFL RedZone ✓ HBO®, CINEMAX®, STARZ® and SHOWTIME®	✓ 140+ digital channels ✓ More On Demand movies and shows on TV and now online ✓ NFL Network, NHL Network, NBA TV and MLB Network	✓ 80+ digital channels ✓ On Demand movies and shows on TV and now online
CHANNEL LINEUP	260+ DIGITAL CHANNELS INCLUDING   	220+ DIGITAL CHANNELS INCLUDING   	140+ DIGITAL CHANNELS INCLUDING   

Restrictions apply. Not all programming available in all areas and is subject to change. © 2016 Comcast. All rights reserved.

Did you know?

You can also get great international channels with XFINITY TV.

We offer programming in Arabic, Chinese, Filipino, Greek, Italian, Portuguese, Russian and much more. Not all international programming is available in all areas.

XFINITY® TV Latino Packages

XFINITY® offers many options for customers who want quality Spanish and English programming.

	TV 450 Latino	TV 300 Latino	TV 200 Latino	TV 150 Latino
TOTALS	200+ Digital channels (Spanish and English)	190+ Digital channels (Spanish and English)	150+ Digital channels (Spanish and English)	130+ Digital channels (Spanish and English)
FEATURES	60+ Spanish Digital Channels 140+ English Digital Channels	60+ Spanish Digital Channels 130+ English Digital Channels	60+ Spanish Digital Channels 90+ English Digital Channels	60+ Spanish Digital Channels 70+ English Digital Channels
NETWORK LINEUP				
SPANISH-LANGUAGE NETWORKS				

Not available in all areas
Restrictions apply. Not all programming available in all areas and is subject to change. Call for restrictions and complete details.
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Packages that come in every size.

Tons of the most requested channels — on TV and online.

DIGITAL PREFERRED (Includes all of the channels in Digital Starter and Digital Economy)

American Heroes Channel
Al Jazeera America
BBC World News
CBS Sports Network
Centric
CMT
CMT Music
Cooking Channel
Destination America
Disney Junior
Disney XD
DIY
Discovery Family
Discovery Life
Encore
Encore Action
Encore Classic
Encore Family
Encore Suspense
Encore Westerns
ESPNews
ESPNU
Flix
Fuse
GAC
Galavision
IFC
IndiePlex
Logo
MGM HD
MLB Network
MTV Hits
MTV Jams
MTV Tr3s
MTV2
National Geographic Channel
NAT GEO WILD
NBA TV
NBC Universo
NFL Network
NHL Network
Nick 2
Nick Jr.
Nicktoons
Outdoor Channel
Ovation

VH1 Classic Rock
BET Soul

DIGITAL STARTER (Includes all of the channels in Digital Economy)

Freeform
BBC America
Bloomberg
Bravo
CNN HN
C-SPAN3
Daystar
ESPN
ESPN2
Esquire
FOX Business
FOX Sports 1
FX
FXX
FYI
Golf
GSN
HGTV
HLN
HSN2
INSP
Investigation Discovery
LMN
Movieplex
MSNBC
MTV
NBC Sports
Nickelodeon
OWN
Oxygen
MTV Live
Reg. Sports Network
Spike TV
Sprout

Syfy
TBS
TLC
TNT
Travel Channel
UP
Velocity
VH1
WE tv

DIGITAL ECONOMY

ABC
A&E
AMC
Animal Planet
BET
Cartoon Network
CBS
CNN
Comedy Central
C-SPAN
C-SPAN2
CW
Disney Channel
Discovery
E!
EVINE Live
EWTN
Food Network
FOX
FOX News

H2
Hallmark
History
HSN
ION Television
Jewelry TV
Lifetime
Music Choice
MyNetworkTV
NBC
PBS
POP!
QVC
TBN
truTV
TV Land
USA
The Weather Channel
XFINITY Latino

Not all channels available in all areas. Visit xfinity.com/clu/ChannelLineup for more details.
Restrictions apply. Not all programming available in all areas. Programming varies depending on level of TV service. Channel lineup and programming subject to change. Most live sports available with Digital Preferred TV and ESPN.com. Call for restrictions and complete details. ©2016 Comcast. All rights reserved.



Surf the day away with XFINITY® Internet.

There’s nothing like home, sweet connected home.

XFINITY® Internet is America’s fastest Internet, according to **Speedtest.net**. This means that customers can enjoy the most reliable in-home WiFi throughout the house, on all devices, all the time, at the fastest speed out there.

Plus, with the XFINITY WiFi app, customers can enjoy access to over 10 million hotspots nationwide at no additional cost.

Did you know?

Constant Guard® from XFINITY is included with XFINITY Internet.

Keep your personal information safe at no additional cost.

- Get protection against identity theft, viruses and more with the top-rated Norton™ Security Suite.
- Works quietly in the background, so your online browsing isn't slowed down.

Find the Internet speed that’s just right.

INTERNET SPEED	BEST FOR	SPEED TEST: 5 GB MOVIE
250 Mbps	 Perform heavy usage activities simultaneously like live-streaming a concert while you download your favorite TV shows and upload personal photos. You can even power WiFi-connected appliances throughout your home.	 2.7 minutes to download
150 Mbps	 • Downloading heavy computer software • Multi-player gaming	 4.6 minutes to download
105 Mbps	 • Stream concerts and other live events • Upload your photos and videos to the cloud for easy backup	 6.5 minutes to download
75 Mbps	 • Video chatting without buffering • Downloading TV shows and movies	 9.1 minutes to download
25 Mbps	 • Streaming music • Downloading daily news	 13.7 minutes to download
1 Gigabit	For households that can’t get enough speed Available in select markets only, for details visit: xfinity.com/Multi-gig-offers .	

Based on the top 10% download speeds of Internet service providers reported at Speedtest.net/awards/us. Actual speeds vary. Speedtest is a trademark of Ookla, LLC. Used under license. Not available in Kansas City, MO; Provo, UT; Chattanooga, TN; or Vermont. WiFi claim based on September and November 2014 studies by Allion Test Labs, Inc. Actual Speeds may vary and are not guaranteed. Standard data charges apply to app download and usage. Check with your carrier. Not all Android™ devices are compatible with the XFINITY apps. Not all apps available with Google Play Store.



Take services to go with XFINITY mobile apps.

Talk more, text more, share more.

Now streaming live TV, connecting with friends and paying bills is easier and more convenient.



XFINITY TV app

All your TV, all in one place with the XFINITY TV app. Stream live TV, XFINITY On Demand™, and your DVR library on any device at home or on the go. You can even download your DVR recordings to watch when you're offline.

Available to XFINITY® TV and X1 subscribers.



XFINITY Home app

It's never been easier to look after your home and family from anywhere. With the XFINITY Home app, you can arm and disarm your system, get real-time text alerts, view live video feeds and adjust lighting – whenever and wherever. Available in Spanish, too.

Available to XFINITY Home subscribers.



XFINITY Connect app

Stay connected with the XFINITY Connect app to get the best out of your Internet and home phone service at home and on the go. Enjoy unlimited talk and text, Caller ID across multiple screens and Readable Voicemail. Available in Spanish, too.

Available to XFINITY Voice and Internet subscribers.



XFINITY My Account app

You may never need to call XFINITY. With the My Account app, you can check your connection status, get troubleshooting help, check your balance and make bill payments right from your mobile device.

Restrictions apply. Receiving shared content to your TV is limited to X1 customers with a DVR-compatible set-top box. Standard data charges apply to app download and usage. Check with your carrier. Not all Android™ devices are compatible with the XFINITY apps. Not all apps are available with Google Play Store.



XFINITY WiFi app

Locate and get directions to millions of XFINITY WiFi hotspots nationwide. Plus, enjoy enhanced security features at thousands of select hotspots.

Available to XFINITY Internet Performance subscribers.



XFINITY® WiFi – Internet that goes where you go.

Customers will love the freedom to connect on any device, anywhere at home and on the go, with XFINITY WiFi. It's included with an XFINITY Internet package at no extra cost.

Coverage

With millions of hotspots nationwide, connecting to an XFINITY WiFi hotspot is easier than taking a selfie.

Savings

XFINITY Internet users can conserve data on their wireless plan when they connect to an XFINITY WiFi hotspot.

Speed

No one likes waiting in line, or for pages to load. Good thing XFINITY WiFi delivers the fastest hotspots.

Security

New! The XFINITY WiFi network now has enhanced security features at thousands of select hotspots nationwide. Customers can take advantage of the enhanced security by downloading the security profile directly to their device or through the XFINITY WiFi app. For more information, go to xfinity.com/WiFi.



Not available in all areas. Restrictions apply. Hotspots claim based on June 21, 2013, study by Allion Test Labs, Inc. XFINITY WiFi is included for XFINITY Internet Performance and above. Not available with Economy Internet. Requires compatible WiFi-enabled laptop or mobile device. Hotspots available in select locations only.

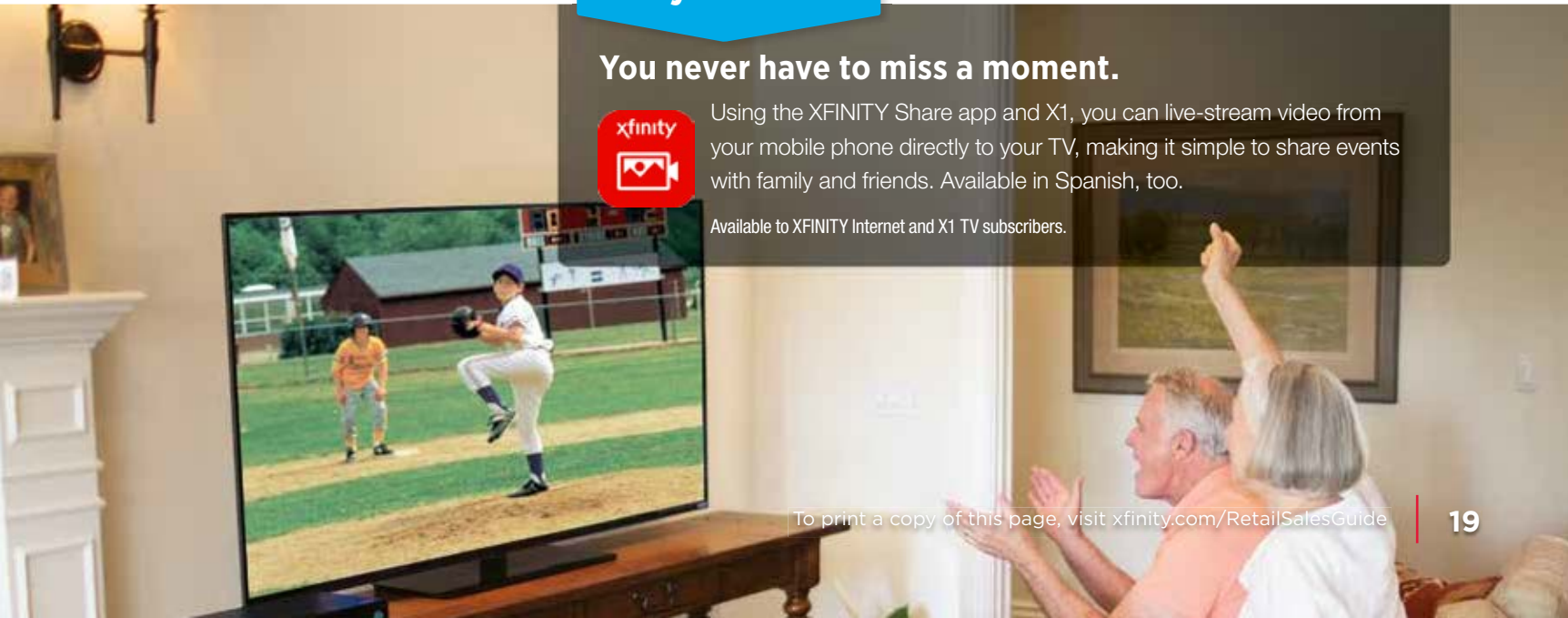
Did you know?

You never have to miss a moment.



Using the XFINITY Share app and X1, you can live-stream video from your mobile phone directly to your TV, making it simple to share events with family and friends. Available in Spanish, too.

Available to XFINITY Internet and X1 TV subscribers.



XFINITY® vs. the competition.

VERIZON FIOS

FEATURES	XFINITY®	VERIZON FIOS®
Fastest available Internet speeds	YES	NO
The fastest in-home WiFi¹	YES	NO
Millions of WiFi hotspots available nationwide with Internet service³	YES	NO
The most free TV shows and movies On Demand⁴	YES	NO
The best HD experience	YES	NO
The most live sports⁵	YES	NO
The latest episodes of the top 100 shows preloaded and ready to watch	YES	NO
Easily find the last 9 shows and channels you've watched with the touch of a button⁸	YES	NO
Voice remote: search for a show, get personalized recommendations and change channels using voice commands⁹	YES	NO
Guaranteed 2-hour appointment windows	YES	NO

AT&T U-VERSE/DIRECTV

FEATURES	XFINITY®	AT&T U-VERSE®	DIRECTV®
Fastest available Internet speeds	YES	NO	N/A
The fastest in-home WiFi²	YES	NO	N/A
Millions of WiFi hotspots available nationwide with Internet service³	YES	NO	N/A
Most reliable Internet⁶	YES	NO	N/A
The most free TV shows and movies On Demand⁴	YES	NO	NO
The best HD experience	YES	NO	NO
The most live sports⁵	YES	NO	NO
Reliable TV service — rain or shine⁹	YES	YES	NO
Watch and record up to 6 shows at the same time⁷	YES	NO	NO
The latest episodes of the top 100 shows preloaded and ready to watch	YES	NO	NO
Download On Demand TV shows and movies to your mobile devices and watch them from anywhere, even when you're offline	YES	NO	NO
Guaranteed 2-hour appointment windows	YES	NO	NO

1. WiFi claim based on November 2014 study by Allion Test Labs, Inc. Actual speeds vary and are not guaranteed.

2. WiFi claim based on September and November 2014 studies by Allion Test Labs, Inc. Actual speeds vary and are not guaranteed.

3. WiFi hotspots included with Performance Internet or above. Available in select areas. Requires WiFi-enabled device.

4. XFINITY On Demand™ selections subject to charge indicated at time of purchase.

5. Most live sports available with Digital Preferred TV and WatchESPN.

6. Based on 2014 FCC "Measuring Broadband America" report.

7. Available with the X1 DVR™.

8. Available with X1.

9. Severe weather (heavy rain or snow) may interfere with a satellite signal, causing the picture to freeze or pixelate.

CENTURYLINK

FEATURES	XFINITY®	CENTURYLINK®
Fastest available Internet speeds	YES	NO
The fastest in-home WiFi¹	YES	NO
Millions of WiFi hotspots available nationwide with Internet service²	YES	NO
The most free TV shows and movies On Demand³	YES	NO
The best HD experience	YES	NO
The most live sports⁴	YES	NO
Most reliable Internet⁵	YES	NO
Watch and record up to 6 shows at the same time⁶	YES	NO
The latest episodes of the top 100 shows preloaded and ready to watch	YES	NO
Voice remote: search for a show, get personalized recommendations and change channels using voice commands⁷	YES	NO
Guaranteed 2-hour appointment windows	YES	NO

DISH NETWORK

FEATURES	XFINITY®	DISH NETWORK®
Fastest available Internet speeds	YES	N/A
The fastest in-home WiFi¹	YES	N/A
Millions of WiFi hotspots available nationwide with Internet service²	YES	N/A
The most free TV shows and movies On Demand³	YES	NO
The best HD experience	YES	NO
The most live sports⁴	YES	NO
Offers TV, Internet and Voice from the same provider	YES	NO
Reliable TV service – rain or shine⁷	YES	NO
The ability to watch TV without an ugly satellite dish on your house	YES	NO
Download On Demand TV shows and movies to your mobile devices and watch them from anywhere, even when you're offline	YES	NO
Guaranteed 2-hour appointment windows	YES	NO

1. WiFi claim based on September and November 2014 studies by Allion Test Labs, Inc. Actual speeds vary and are not guaranteed.

2. WiFi hotspots included with Performance Internet or above. Available in select areas. Requires WiFi-enabled device.

3. XFINITY On Demand™ selections subject to charge indicated at time of purchase.

4. Most live sports available with Digital Preferred TV and WatchESPN.

5. Based on 2014 FCC "Measuring Broadband America" report.

6. Available with the X1 DVR™.

7. Severe weather (heavy rain or snow) may interfere with a satellite signal, causing the picture to freeze or pixelate.

A home phone that goes everywhere. XFINITY® Voice Unlimited.

More ways to connect with friends and family in more places around the world.

Did you know?

Talk as much as you want to countries like Canada, China, India, Mexico and more!

Whether you are at home or on the go, XFINITY Voice lets you call countries like Canada, China, India, Mexico, South Korea and more. It also offers unlimited nationwide texting and delivers reliable home phone service with the best call clarity.

Staying connected has never been easier.

Best call clarity

Get reliable home phone service, with the best call clarity – so no word goes unheard.

12 popular calling features

Includes call waiting, 3-way calling, voicemail and Caller ID across multiple devices, so you know who's calling on your home phone, smartphone, tablet and on your TV.

XFINITY Connect app

Download the XFINITY Connect app and use your smartphone or tablet to easily stay connected on the go. You can check voicemail and email from anywhere and enjoy enhanced features like:

Readable Voicemail – Get home voicemail converted into text and sent instantly to email. Read it anytime, anywhere, in any order.

Unlimited Texting – Get unlimited texting on your WiFi-enabled mobile device by sending texts through the XFINITY Connect app.

You also get advanced call forwarding and can save on your wireless plans by connecting to XFINITY WiFi hotspots. All these features are available in English or Spanish through the Connect app.

Free Calling from Overseas – Traveling overseas? Save on your wireless plan with free calling to U.S. numbers when you connect to a WiFi hotspot.



Service (including 911/emergency services) may not function after an extended power outage. Call clarity claim based on March 2015 analysis of traditional phone service by Tektronix. Unlimited Talk & Text Requires download of the XFINITY Connect app. Standard data charges may apply. Check with your carrier.



XFINITY® Home Connected. Protected. Home.

Get peace of mind with a total security and automation solution.

Whether you're leaving for work or vacation, or just staying home for the night, you can be confident everything is secured with XFINITY Home. You can look after your family and home — and control your system from anywhere — with the easy-to-use XFINITY Home app. Now available in Spanish, too!



Advanced technology that acts like an extra set of eyes and ears on the home.

- 24/7 professional monitoring is on a secure network that can be armed and disarmed remotely.
- Real-time text and email alerts indicate when doors and windows are opened or motion is detected.
- Remote live video monitoring lets you check in on your home from anywhere.
- Manage and control home settings from anywhere on a computer, tablet or smartphone.

XFINITY® Voice calling plans.

XFINITY Voice offers a variety of calling plans to stay in touch with family and friends.

Unlimited Voice Plan

Talk as much as you want to nearly half the world, including countries like Canada, China, India, Mexico, and more. You'll get reliable home phone service with the best call clarity and enhanced features like Caller ID on your TV.

Plus, you can get unlimited nationwide talk and text on any WiFi-enabled mobile device with the XFINITY Connect app.

Unlimited Saver Plan

Delivers the best value in home phone service. Get peace of mind with reliable home phone for a low monthly price. Enjoy the best in call clarity and unlimited nationwide calling for the same low price every month, with no term agreement.

Add-Ons

Carefree Minutes® Latin America 300

300 Anytime Minutes a month to call Latin American countries, including: Argentina, Bolivia, Brazil (M), Chile (M), Colombia (M), Costa Rica (M), Dominican Republic (M), Ecuador, El Salvador, Guatemala, Honduras, Nicaragua, Panama, Paraguay, Peru, Uruguay and Venezuela (M).

(M) stands for the ability to call a mobile phone in that country from the U.S.

Carefree Minutes® World Select 300

300 Anytime Minutes a month to call 100 countries, including: Argentina, Australia, Belgium (M), Brazil, France (M), Germany (M), India (M), Ireland, Italy (M), Japan, Mexico (M), Panama, Philippines, Spain (M), Sweden, Switzerland, Turkey (M), The United Kingdom (M) and Venezuela (M).

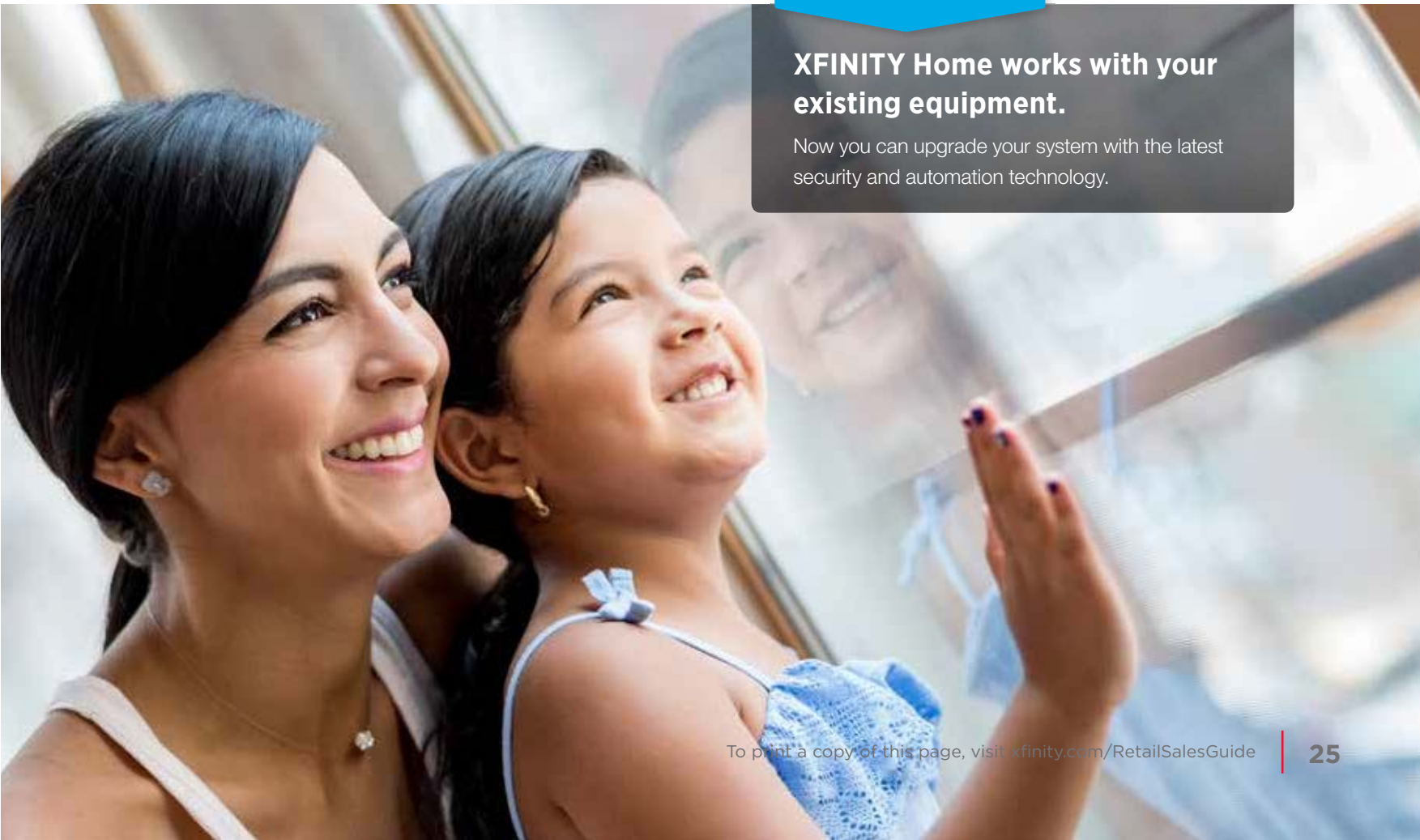
(M) stands for the ability to call a mobile phone in that country from the U.S.

Restrictions apply. Not available in all areas. Service (including 911/emergency services) may not function after an extended power outage. Call for restrictions and complete details. © 2016 Comcast. All rights reserved.

Did you know?

XFINITY Home works with your existing equipment.

Now you can upgrade your system with the latest security and automation technology.



Did you know?

Customers can save money with EcoSaver™.

This advanced technology learns your home temperature preferences and then programs itself to help you save up to 10% on your energy bills.

Smart XFINITY® Home features

- Develop rules** based on preferences.
- Know when somebody comes home** with a text alert when the front door is opened.
- Never enter a dark room again** by scheduling the living room light to turn on at sundown.
- Receive video clips** when the motion sensor is activated.

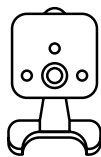


NEW 24/7 Video Recording

XFINITY Home now offers 24/7 video recording that saves the past 10 days of footage in the cloud. Review, download and create video clips that you can save and share with others.

Build an XFINITY® Home system with customizable equipment options.

A starter set includes over \$600 of equipment, including 1 Motion Sensor, 3 Door/Window Sensors, 1 Touchscreen Controller and 1 Wireless Keypad. Then customers can add pieces to create the perfect system for their household, with settings that fit their lifestyle.



Indoor/Outdoor Camera

Provides live video monitoring and video clips online, or via email anytime your door or window is opened.

XFINITY® X1 Triple Play offers — Northeast Division

Package	Features			Channel Lineup	Upgrade to Quad Play
	TV	Internet	Voice		
HD Complete XF 	✓ HBO®, STARZ®, SHOWTIME® and Cinemax® Included ✓ Streampix® Included ✓ HD Service Included ✓ Sports Entertainment Package Included ✓ X1 DVR® Included ✓ AnyRoom® DVR + up to 3 HD terminals Included	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY® WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard® and Norton™ Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 260 DIGITAL CHANNELS, INCLUDING 	Just add XFINITY Home Secure! Look after your home, family and valuables – and save by bundling! Features ✓ 24/7 professional monitoring ✓ Battery and cellular backup ✓ Remote arm and disarm ✓ Real-time text and email alerts ✓ Easy-to-use XFINITY Home app ✓ Limited Warranty Equipment ✓ 3 Door/Window Sensors ✓ 1 Motion Sensor* ✓ 1 Wireless Keypad ✓ 1 Touchscreen Controller Ask how you can add a Thermostat with EcoSaver™ Smart Technology or an Indoor/Outdoor Camera with Live Video Monitoring with Video Clips. *Customers can exchange 1 Motion Sensor for 2 Door/Window Sensors.
HD Premier XF 	✓ HBO, STARZ, SHOWTIME and Cinemax Included ✓ Streampix Included ✓ HD Service Included ✓ Sports Entertainment Package Included ✓ X1 DVR Included + AnyRoom DVR	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 260 DIGITAL CHANNELS, INCLUDING 	
HD Preferred Plus XF 	✓ HBO and STARZ Included ✓ Streampix Included ✓ HD Service Included ⌚ Pick a Premium (SHOWTIME or Cinemax) + Sports Entertainment Package + X1 DVR + AnyRoom DVR	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 230 DIGITAL CHANNELS, INCLUDING 	
HD Preferred XF	✓ HD Service Included ⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 220 DIGITAL CHANNELS, INCLUDING 	
Starter XF	⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + HD Service + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 140 DIGITAL CHANNELS, INCLUDING 	
XFINITY 3300 Latino Triple Play	✓ Over 60 Spanish-language channels ⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + HD Service + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Unlimited calling to nearly half the world including Mexico and Puerto Rico ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity ✓ 300 Carefree Minutes® to Latin America	OVER 60 DIGITAL SPANISH CHANNELS & OVER 130 DIGITAL ENGLISH CHANNELS, INCLUDING 	

✓ Included + Add-On ⌚ Promotion

* Actual speeds vary and are not guaranteed.

† Equipment purchase required.

Restrictions apply. Not all programming available in all areas and is subject to change. © 2016 Comcast. All rights reserved.

XFINITY® X1 Triple Play offers — Central Division

Package	Features			Channel Lineup	Upgrade to Quad Play
	TV	Internet	Voice		
HD Premier XF Includes a Visa® Gift Card	✓ HBO®, STARZ®, SHOWTIME® and Cinemax® Included ✓ Streampix® Included ✓ HD Service Included ✓ Sports Entertainment Package Included ✓ X1 DVR® Included + AnyRoom® DVR	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard® and Norton™ Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 260 DIGITAL CHANNELS, INCLUDING 	Just add XFINITY Home Secure! Look after your home, family and valuables – and save by bundling! Features ✓ 24/7 professional monitoring ✓ Battery and cellular backup ✓ Remote arm and disarm ✓ Real-time text and email alerts ✓ Easy-to-use XFINITY Home app ✓ Limited Warranty Equipment ✓ 3 Door/Window Sensors ✓ 1 Motion Sensor* ✓ 1 Wireless Keypad ✓ 1 Touchscreen Controller Ask how you can add a Thermostat with EcoSaver™ Smart Technology or an Indoor/Outdoor Camera with Live Video Monitoring with Video Clips. *Customers can exchange 1 Motion Sensor for 2 Door/Window Sensors.
HD Preferred Plus XF Includes a Visa® Gift Card	✓ HBO and STARZ Included ✓ Streampix Included ✓ HD Service Included ⌚ Pick a Premium (SHOWTIME or Cinemax) + Sports Entertainment Package + X1 DVR + AnyRoom DVR	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 230 DIGITAL CHANNELS, INCLUDING 	
HD Preferred XF	✓ HD Service Included ⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 220 DIGITAL CHANNELS, INCLUDING 	
Starter XF	⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + HD Service + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 140 DIGITAL CHANNELS, INCLUDING 	
XFINITY 3300 Latino Triple Play	✓ Over 60 Spanish-language channels ⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + HD Service + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Unlimited calling to nearly half the world including Mexico and Puerto Rico ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity ✓ 300 Carefree Minutes® to Latin America	OVER 60 DIGITAL SPANISH CHANNELS & OVER 130 DIGITAL ENGLISH CHANNELS, INCLUDING 	

✓ Included + Add-On ⌚ Promotion

* Actual speeds vary and are not guaranteed.
† Equipment purchase required.
Restrictions apply. Not all programming available in all areas and is subject to change. © 2016 Comcast. All rights reserved.

XFINITY® X1 Triple Play Offers — West Division

Package	Features			Channel Lineup	Upgrade to Quad Play
	TV	Internet	Voice		
HD Complete XF 	✓ HBO®, STARZ®, SHOWTIME® and Cinemax® Included ✓ Streampix® Included ✓ HD Service Included ✓ Sports Entertainment Package Included ✓ X1 DVR® Included ✓ AnyRoom® DVR + up to 3 HD terminals Included	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard® and Norton™ Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 260 DIGITAL CHANNELS, INCLUDING 	Just add XFINITY Home Secure! Look after your home, family and valuables – and save by bundling! Home Secure 350 includes: ✓ 24/7 professional monitoring you can arm and disarm remotely ✓ Battery and cellular backup ✓ Remote access from computer, tablet and smartphone ✓ Real-time text and email alerts ✓ Live video monitoring† ✓ Enhanced video monitoring† ✓ Lighting and appliance control† ✓ Remote thermostat control† ✓ Easy to use XFINITY Home App ✓ XFINITY Home Warranty Plan OR Home Secure 300 includes: ✓ 24/7 professional monitoring you can arm and disarm remotely ✓ Battery and cellular backup ✓ Remote access from computer, tablet and smartphone ✓ Real-time text and email alerts ✓ Live video monitoring† ✓ Lighting and outlet control† ✓ Remote thermostat control† ✓ Easy to use XFINITY Home App
HD Premier XF 	✓ HBO, STARZ, SHOWTIME and Cinemax Included ✓ Streampix Included ✓ HD Service Included ✓ Sports Entertainment Package Included ✓ X1 DVR Included + AnyRoom DVR	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 260 DIGITAL CHANNELS, INCLUDING 	
HD Preferred Plus XF 	✓ HBO and STARZ Included ✓ Streampix Included ✓ HD Service Included ⌚ Pick a Premium (SHOWTIME or Cinemax) + Sports Entertainment Package + X1 DVR + AnyRoom® DVR	✓ Extreme Internet ✓ Download speeds up to 150 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 230 DIGITAL CHANNELS, INCLUDING 	
HD Preferred XF	✓ HD Service Included ⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 220 DIGITAL CHANNELS, INCLUDING 	
Starter XF	⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + HD Service + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Talk as much as you want to nearly half the world for one low monthly price ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity	OVER 140 DIGITAL CHANNELS, INCLUDING 	
XFINITY 3300 Latino Triple Play	✓ Over 60 Spanish-language channels ⌚ Pick a Premium (HBO, STARZ, SHOWTIME or Cinemax) + Streampix + Sports Entertainment Package + HD Service + X1 DVR + AnyRoom DVR	✓ Performance Pro Internet ✓ Download speeds up to 75 Mbps* ✓ XFINITY WiFi – Stay connected at millions of hotspots, included at no extra cost ✓ Constant Guard and Norton Security Suite	✓ Unlimited calling to nearly half the world including Mexico and Puerto Rico ✓ Unlimited nationwide texting ✓ Readable Voicemail sent to your email ✓ Caller ID on TV, tablet, home phone and smartphone ✓ Best call clarity ✓ 300 Carefree Minutes® to Latin America	OVER 60 DIGITAL SPANISH CHANNELS & OVER 130 DIGITAL ENGLISH CHANNELS, INCLUDING 	

✓ Included + Add-On ⌚ Promotion

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XFINITY® makes it easy to move.

Simplify move-in at your new address.

The XFINITY Movers Edge program makes it easy for customers to transfer services. Just call before the move and ask about our great move offers.

XFINITY provides customers with two options:

- Schedule a professional installation on the date you choose with a 2-hour window guarantee.
- Or, we'll send you an easy-to-use Self Install Kit.



And in some locations, customers can take their XFINITY equipment to their new home. They can even keep their phone number if they move within the same area code.

With Movers Edge, customers will be watching their favorite shows and connecting with family before all the boxes are unpacked!

For more information, visit xfinity.com/MoversEdge.



Did you know?

You can start enjoying your XFINITY services before you even install equipment.

Once you activate your account, you can start watching XFINITY TV on your wireless devices right away.

Learn more at xfinity.com/GetStarted.

Share more, earn more!

Now XFINITY customers can refer their friends and earn up to \$500!

Current subscribers can receive up to \$500 in Visa® Prepaid cards when they successfully refer their friends to qualifying XFINITY service(s)!



\$100 Visa Prepaid Card
for their 1st successful referral



\$200 Visa Prepaid Card
for their 2nd successful referral



\$200 Visa Prepaid Card
for their 3rd successful referral

How it works for existing customers or “Advocates”:

1. Sign up at xfinity.com/ReferAFriend to receive an advocate code.
2. Share the code 4 different ways – Email, Facebook, Twitter or unique URL.
3. Track which friends sign up through the Dashboard.
4. Receive a Visa Prepaid Card after a friend installs qualifying services and remains in good standing for 60 days.

Rewards for Advocates:

- \$100 Visa Prepaid Card for the first successfully referred customer
- An additional \$200 Visa Prepaid Card for the second successfully referred customer
- Plus, an additional \$200 Visa Prepaid Card for the third successfully referred customer
- Advocates can receive up to \$500 in referral rewards per calendar year

Rewards for referred friends or “Prospects”:

- New and existing customers that sign up for 1 qualifying service receive a \$25 Visa Prepaid card
- New and existing customers that sign up for 2 qualifying services receive a \$50 Visa Prepaid card

Restrictions apply. Not available in all areas. Limit up to \$500 of Visa® Prepaid Cards per calendar year. Subject to XFINITY Refer-A-Friend terms and conditions available at xfinity.com/ReferAFriend. To qualify as an advocate and receive rewards under the Refer-A-Friend program, you must register at xfinity.com/ReferAFriend and receive a unique invitation code (“Code”). The referred customer must be a new residential customer who signs up for qualifying service(s) on Comcast.com and includes the Code when ordering. The new customer must continue the service(s) and remain an XFINITY customer in good standing for 60 consecutive days before a Visa® Prepaid Card is awarded. Visa® Prepaid Card offer requires activation of Comcast service(s) within 90 days of receipt of program referral. May not be combined with other referral rewards or similar programs. Cards are issued by Citibank, N.A. pursuant to a license from Visa U.S.A. Inc. and managed by Citi Prepaid Services. Cards will not have cash access and can be used everywhere Visa® debit cards are accepted. © 2016 Comcast. All rights reserved.



Our promise to you – the XFINITY Customer Commitment.

We’re committed to delivering the best customer experience possible.

Technology and innovation have always been at the heart of what we do. We’ve reimagined the entertainment you love and we’re committed to doing the same for your entire experience.

Our commitment to every customer



- We respect your time: Enjoy convenient 2-hour appointment windows, 7 days a week, day or night.
- We simplify your experience: Our easy-to-use self-service tools work across all devices, with 24/7 support.
- We make it right if we fall short: Guaranteed, automatic \$20 credit if we’re ever late.

From our products to our people, we’re committed to delivering the best experience possible so you can do more and enjoy more of what you love.

Get to know XFINITY® Self-Service.

XFINITY has made it easy for customers to manage their service on their own.

Spend less time managing your accounts and more time enjoying your entertainment. Paying bills and troubleshooting have been simplified! XFINITY Self-Service is designed to make account management a piece of cake. These services are all available in Spanish, too.

XFINITY My Account – Pay bills, manage appointments and check your connection status at home or on the go – on any device. Visit My Account at xfinity.com/MyAccount or download the XFINITY My Account app.

Easy bill pay – With EcoBill®, you can set up automatic payments and choose to receive email statements, email/text alerts and payment reminders and confirmations.

Help and Support pages – Learn how to set up your in-home WiFi network, program your remote, set up your voicemail and more by visiting xfinity.com/X1Support.

XFINITY username and password – Access your account, use XFINITY WiFi hotspots and download XFINITY apps. Create yours at xfinity.com/GetStarted. Retrieve forgotten usernames and passwords at xfinity.com/Username.



